Launch preview · Explore the examples while we prepare the release. App downloads and checkout are not open yet.

PINUMO / HELP

Get started with Pinumo.

Find out how to start a trial, activate Pro and move your license to another installation.

Make your first PDF
Start the trial
Activate your purchase
Find a lost purchase email
Move to another installation
Use an activated copy offline
Request a refund
Contact support
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Make your first PDF

Arrange and select your images, then choose Standard PDF for a free, fixed A4 portrait document. Choose Advanced PDF to start Pro, select layouts and preview each page.

Start the trial

Open Pinumo Pro in the basket and choose Start 14-day free trial. Each installation starts its own 14-day timer when you choose to start, with no account or card required. Starting a trial in Windows does not start it in the extension. The extension Pro window shows the days remaining and expiry in your local time. Basic tools and saved files remain available when the trial ends.

Activate your purchase

Buy using your email in Creem. Copy the license key from the email or order page and activate it in Pinumo Pro while online. Activate the same license separately in each version to share the 4 installation slots; no separate Pinumo password is needed.

Find a lost purchase email

In Pinumo Pro, choose Find purchase email. Enter the same email used at checkout. Open the sign-in email, select your Pinumo order, copy its license key, and activate the app. No separate Pinumo account is required. Check spam if the email is missing.

Move to another installation

Deactivate the old installation online, then activate the same key in the new one. One person has 4 slots shared across Windows installations and browser profiles. Windows + Chrome on the same PC counts as 2. If the old installation is unavailable, email support with the order number.

Use an activated copy offline

Activate online first. A verified license supports the core local features offline. Refunds and revoked licenses take effect when an online check succeeds; a received revocation remains effective after restart. Browser data belongs to that browser profile, and screenshots do not sync between versions.

Request a refund

Email support@pinumo.com within 14 days of purchase with your order number and purchase email. After a full refund the Pro license is revoked; basic tools, original screenshots and exported files remain available. See License & refunds for the terms.

Contact support

Email support@pinumo.com. Include the app version, a short description, and your order number for payment questions. Do not send card details, passwords, or private screenshots unless needed and deliberately shared.

Use screenshots with an AI tool

Save selected screenshots, then upload the images yourself to an AI tool that accepts them. Image count and size limits depend on that service. Windows can copy multiple screenshots as separate files; whether they can be pasted depends on the receiving app. In the browser extension, copying multiple selected screenshots combines them vertically into one PNG.

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